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# Ask Penny...

**Free and friendly energy efficiency advice**

**“Hi Penny, how do my storage heaters work?”**

**I have never really understood them.”**



**“Storage heaters can be like men. Big, ugly and hard to control.**

**However take time to understand how they work and they can keep you warm into the night.”**

**Save energy and money at home  
Gloucestershire Energy Efficiency Advice Centre**

# 0800 512012

**It doesn't cost you a penny to save £££'s**