

REC Estonia Energy Saving Advice Plan.

Deliverable 4.5

Introduction

This document is the Energy Saving Awareness plan for REC Estonia to support and back up the Awareness Programme (Work Package 4). This document represents REC Estonia contribution to Deliverable 4.5. All the energy saving advice mentioned in this plan will back up the General awareness programme as set out in Deliverable 4.3.

The Interaction of Energy Saving Advice with the Awareness Programme

The advice plan has aim to rise understanding about energy policy in general, energy saving awareness and remind people to act more appropriately in energy consumption. This will be based on prior learning from participating on lectures or trainings and using advice materials.

Scope of Advice

Advice will cover the following;

- 1) Legislation, (energy label, energy audit)
- 2) Energy audit, energy management
- 3) Heating
 - a. Tariff components
 - b. Fuels and prices
 - c. Direct Electric heating
 - d. Hot tap water
- 4) Water consumption and leakages
- 5) Heating system regulation, individual counting possibilities
- 6) Ventilation
 - a. Changes after windows and doors renovation
- 7) Insulation
 - a. Right installation
- 8) Lightning
 - a. Saving possibilities in staircases and cellers
- 9) Financing
 - a. Possibilities to finance
- 10) Practical examples from sites

By using visual materials, over 10 years collected experiences and active discussion in lectures or with trainings participants there is an opportunity to make clear for resident's how to behave energy efficient and use their heating systems regulators and appliances appropriately.

In Estonia flat owners making collective decisions about house envelope and technical system renovation.

By awareness raising the decisions can be more efficient in the aim of energy rational use and economic feasibility of the possible decision.

Delivery of advice

Advice will be delivered through lectures and trainings supported by Advice material. Personal advice can be given over the telephone.

- The REC Estonia telephone line is manned Monday to Friday 8am to 5pm
- If a e-mail is received from a customer, an appropriate response will be made within three working days.

Training sessions and presentations.

Presentations and training sessions provide also opportunities to meet and discuss particular problems and issues. Time will be given before, during and after the events to allow the advice to be given.

Advice material

REC Estonia has gained experiences and have now opportunity to share this. During the Forums we have decided to reproduce energy efficient use guidebook. This is designed to cover most of the issues that are of concern.

We also have information and materials that is produced by other organizations but we can use for end users of energy.

All the material supports the advice that is delivered.

Deliverers of advice

REC Estonia staff giving advice have passed different trainings and energy auditors courses. If needed, we will use local top specialist of certain specific area.

Continuous Advice

There are foreseen periods of development in housing sector in Estonia, especially in renovation and additional insulation of buildings. Good energy advice is an ongoing progress that develops over time with a series of useful interactions. The awareness programme will be designed to develop this approach.

Aare Vabamägi REC Estonia, June 2006